

Logistics Charter

S6030C-D007 revision 03



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A. PRESENTATION

1) CHOMARAT's objective

CHOMARAT's policy is to reduce overall costs. In particular, it is based on the reinforcement of production flow-time reduction actions, from the supplier's production to the CHOMARAT assembly station. This means eliminating unnecessary operations (waiting, stopping, re-entering information, repackaging, etc.). It requires the delivery of products in the defined packaging, in the correct quantities, at the right time and in the right place.

2) Purpose of the logistics charter

The purpose of this Logistics Charter is to formalize the logistics principles governing relations between CHOMARAT and its suppliers.

This formalization should enable CHOMARAT to:

- Secure physical and information flows
- Eliminate superfluous and unnecessary inventory
- Clarify and simplify our administrative processes (ordering, delivery, invoicing, etc.)
- Eliminate unnecessary actions
- Minimize costs

Compliance with the requirements of this charter is part of CHOMARAT's commitment to continuous improvement and expresses a desire for partnership between CHOMARAT and the supplier.

This charter is intended to be a tool for progress for CHOMARAT and its suppliers in the following areas:

- Information exchange
- Packaging and wrapping
- Labelling and identification
- Accompanying documents
- Transportation
- Securing supplies
- Logistics performance measurement
- Handling disputes

The long-term aim is to integrate our suppliers into our day-to-day operations. It is a powerful way of reducing inventory and lead times, by making the most of barcodes, improved packaging, and optimized delivery frequencies and conditions.

3) Scope

This charter applies to all suppliers of materials and components used in the manufacture of CHOMARAT products.

The response to the Logistics Charter will be made by returning the form attached in Appendix 01.



B. QUANTITY / LEAD TIME

1) Strict adherence to our programmes

The supplier undertakes to respect quantities and deadlines.
All our delivery programme requirements are detailed below.

2) Compliance with order quantities

The accepted tolerance is +/- 10% between the quantity ordered and the quantity delivered.
For the yarn material suppliers concerned, the quantities received for each order will be tracked to check compliance with the negotiated partial bobbin rate.

→ Compliance with delivery deadlines

In the case of an EXW incoterm, no deviation from the collection date negotiated between the supplier and CHOMARAT will be accepted. The supplier will be invoiced in full for any costs incurred as a result of a deviation in the delivery of the material.

The validated delivery date is the date of confirmation of delivery by the supplier. In the absence of confirmation, the validated delivery date will be the requested delivery date.

In the case of a DDP incoterm, CHOMARAT accepts receipt over a range of D-3 / D+2 with respect to the validated delivery date.

3) Compliance with delivery time

The supplier undertakes to respect the opening hours of our reception or logistics platforms. As these times vary according to delivery location and time of year, you will find this information on our order forms.

Unless otherwise agreed in advance, CHOMARAT will not accept deliveries outside these times.

4) Respecting the place of delivery

CHOMARAT asks its suppliers to respect the place of delivery indicated in its orders. In appendix 03 you will find a detailed access map for each possible delivery address.

COMMANDE N° 256731 DU 26/01/2016

Quantité	Désignation Article	N° Art.	P.H.	Montant	Détail Livr
22000,000 KG	111AX11 2400 C BP ADV. (PROV ARDOISE)	6465			

Adresse de facturation: EUROPEEN OWENS CORNING FIB/SPR, CUSTOMER SERVICE CENTRE, CHAUSSEE DE LA HULPE 166, 1170 BRUXELLES, BELGIUM

Adresse de commande: OCY, 42 QUAI DES ALLOBROGES, 73069 CHAMBERY CEDEX, FRANCE

Fournisseur: 1058, Remise cde: 0,00 %

A facturer à: CHOMARAT TEXTILES INDUSTRIES, 39 Avenue de Chabannes BP 50, 07160 LE CHEVILLARD (FRANCE)

CETTE COMMANDE DOIT FAIRE L'OBJET D'UN ACCUSE DE RECEPTION SOUS 48 HEURES

Vinf Cert Arn. : Nonremd. CEE : 7019120039

A livrer à: CHOMARAT TEXTILES INDUSTRIES 07160 MARIAC FRANCE, QUAI N°2.1

Total hors taxes: EUR
Total taxes TVA: EUR
Total T.T.C.: EUR

→ Delivery specifications

Compliance with delivery specifications should facilitate the quantity check upon receipt.



5) Delivery note

The delivery note must be clear and duly completed to enable optimum data entry. All specifications concerning the delivery note are detailed below,

→ Conformity of delivered quantities

The quantity stated on the delivery note must be consistent with the quantity actually delivered.

→ Conformity of the delivery note

The delivery note must contain the following information:

Header:

Sender (supplier): Name, CHOMARAT supplier account number, address, telephone number and contact person.

Delivery note information: shipment date, "Delivery note number" designation, delivery note number, CHOMARAT order No.

Consignee: CHOMARAT contact details (requested delivery dock number) VAT code for EU countries. (Intracommunity number)

Text field:

- CHOMARAT customer reference - Reference unit of measure
- Supplier reference - Number of packing units (PUs)
- Article description - Quantity per PU (essential for yarns: No. of bobbins/pallet)
- CHOMARAT purchase order No. - Total quantity per product item
- Supplier lot No./Reference - Handling unit number (pallet No.)
- Expiry date (if applicable) Footer:
- Number of parcels per delivery note
- Total number of HUs (Handling Units)
- Page number
- Haulage company
- Gross weight

6) Packaging

All product packaging specifications (label, packing unit) are detailed below:

- The label

The label must enable clear, simple product identification and traceability. Each package and/or HU must be clearly identified in accordance with the following instructions:

- CHOMARAT reference- Product designation
- Quantity per package or HU - Regulations or Safety
- Batch number and date of manufacture- Supplier reference
- Weight
- The packaging unit

Packaging must guarantee part quality and enable direct delivery to the point of consumption.

The Handling Unit must guarantee product safety during handling, transport and storage operations.





7) Unloading instructions

CHOMARAT provides safety protocols for loading and unloading operations. There is one for each delivery site. All these instructions can be found in Appendix 03.

As a reminder from CHOMARAT, it is the responsibility of suppliers to follow road safety rules when manoeuvring to approach docks.

CHOMARAT therefore asks suppliers to ensure that their carriers are aware of the various safety instructions for loading and unloading goods on CHOMARAT docks. The supplier must ensure that their carriers comply with these instructions. CHOMARAT also has a safety protocol for unloading hazardous materials

C. COMMUNICATION

1) Communication

CHOMARAT expects regular communication from its suppliers (availability, provision of information, etc.) and preventive communication (anticipation of problems).

CHOMARAT asks that its suppliers always communicate any delivery difficulties:

- Upon receipt of our programmes (within 48 hours maximum)
- As soon as they become aware of an incident

In the event of a change in lead time, the supplier undertakes to send CHOMARAT an update for each product reference.

In the event of difficulties, the supplier undertakes to inform CHOMARAT so that alternative delivery solutions can be studied.

To facilitate communication and avoid logistical incidents, CHOMARAT organizes periodic, formalized meetings with a number of its suppliers (depending on logistical results or the strategy defined), led by the staff in charge of procurement.

2) Contacts

CHOMARAT provides you with contact details to facilitate and streamline communication, whatever the type of item to be processed. This contact grid can be found in Appendix 01. It should be completed and returned to CHOMARAT.

D. LOGISTICS INCIDENTS

An incident is an event linked to poor logistics performance requiring immediate corrective action by the supplier.

As part of the continuous improvement of CHOMARAT's working methods, a Supplier Incident Form (SIF) may be issued and may generate costs and negative evaluation. CHOMARAT will assess the supplier's performance in greater detail.

1) Logistics requirements

In the event of any recurring failure to comply with our logistics requirements, a Supplier Incident Form may be sent to the supplier by the material procurement officer. The supplier must take CHOMARAT's comments into account for future deliveries and implement corrective actions within 10 days of sending the SIF.

The logistics requirements taken into account concern the main points of this charter, namely:



- Programme compliance
- Compliance with delivery specifications
- Responsiveness
- Communication

2) Negative evaluation

When preparing an SIF, negative evaluation points will be attributed and analyzed at the end of the year. The assessment may result in the supplier being summoned.

Negative evaluations are penalty points attributed for Logistics non-conformity.

The negative evaluation points are based on the level of disruption:

- **Level 1 - Disruption of information flow**

Disruptions to the flow of information are a discrepancy between the time of delivery and the place of unloading. This may also be a deviation from validated packaging and palletization.

- **Level 2 Disruption during receipt**

Missing information or documents can cause disruption when goods are received.

These disruptions relate to communication, lack of inspection certificate, package identification, handling unit identification or the delivery note.

- **Level 3 - Disruption of the production process**

These disruptions are related to missing quantities, overdeliveries, miscounts and traceability problems.

- **Level 4 - Customer disruption**

In the event that disruptions 1, 2 or 3 lead to a deterioration in CHOMARAT's customer service levels

3) The costs

The supplier may be required to bear all or part of the costs incurred by CHOMARAT if it is identified as being responsible for the cause of a Logistical Incident.

The cost of the logistics incident to be borne by the supplier will be the actual cost of the additional activities and consequences created by this incident.

- Line interruption billed at the hourly rate in effect on the date of the incident
- Overtime (night or weekend) due to the incident billed at the hourly rate in force at the time of the incident
- Estimate of damage caused by the incident

E. LOGISTICS PERFORMANCE

1) Service rate

CHOMARAT measures a supplier service rate and asks its suppliers to commit to guaranteeing a service rate > 90%.

The service rate is calculated as follows for each reference (order line) and for each period under consideration:

If the quantity delivered is equal to the quantity ordered +/- 10% AND if the delivery day is between D-3 / D+2 of the date confirmed by the supplier, the supplier is awarded 1 point.

The service rate is equal to the sum of points awarded / the number of deliveries over the period studied.



2) Logistics incident rate

CHOMARAT measures a supplier incident rate and asks its suppliers to undertake to guarantee an incident rate < 5%.

When a SIF is prepared (see Section E / article 2), negative evaluation points will be assigned and will be taken into account in CHOMARAT's overall rating.

The negative evaluation points depend on the level of disruption:

- Level 1 - Negative evaluation points: 1
- Level 2 - Negative evaluation points: 2
- Level 3 - Negative evaluation points: 5
- Level 4 - Negative evaluation points: 10

The incident rate is equal to the sum of the negative evaluation points / (number of deliveries x 10).

3) Management of the worst-performing suppliers

In order to support CHOMARAT's suppliers in their improvement efforts, CHOMARAT will convene (physically or by videoconference) the suppliers with the worst results in relation to CHOMARAT's strategy. The aim of these exchanges is to:

- Share the vision of logistics quality
- Understand the causes of poor performance
- Define an action plan to improve logistics quality levels
- Validate the costs inherent to this poor performance

If results do not improve, despite the deployment of this follow-up, CHOMARAT may launch a withdrawal process.

F. CONCLUSION

This document should enable CHOMARAT's suppliers to be fully aware of the rules governing the supply of raw materials. CHOMARAT's logistics team (see Appendix 01) is available to clarify any points with suppliers.

December 2023

Hélène Dessus –

Logistics Manager

Chomar Textiles Industries



APPENDICES



APPENDIX 01

This Charter has been validated by CHOMARAT's Purchasing Department.

To confirm your commitment to comply with the rules set out in this document, please return this appendix to us with your company's contact details.

Contact CHOMARAT		Supplier contact	
Title	Contact	Title	Contact
Material production officer	+33 4 75 29 85 37 alain.jarjat@chomarat.com		
Logistics Methods Manager	+33 4 75 29 85 32 thierry.roubaud@chomarat.com		
Logistics Manager	+33 7 64 24 98 13 helene.dessus@chomarat.com		



APPENDIX 02

CHOMARAT		FICHE INCIDENT FOURNISSEUR			
N° F.I. :		M5000F-D04 revision 0		Page 2/2	
A compléter par le destinataire					
Recherche des causes Délai de réponse : 2 semaines			Actions correctives Délai de réponse : 3 semaines		
	Causes possibles du problème	Pourquoi	Liste des actions	Délai et conformité	N° de validité / date de mise en place
Matière					
Méthode					
Main d'œuvre					
Machine					
Milieu					
Date :	Nom + Visa :		Date :	Nom + Visa :	
Actions pour prévenir la récurrence					
Date de la mise en place	<input type="checkbox"/> Révision AMDEC (documents à fournir)	<input type="checkbox"/> Révision plan de surveillance (documents à fournir)			
	<input type="checkbox"/> Modification de la spécification technique du produit (document à fournir pour validation)	<input type="checkbox"/> Généralisation à d'autres produits	Précisez :		
Clôture : Validation resp. Qualité Date : Nom + Visa :					

5 Recherche des causes au moyen des 5M (Matière, Méthode, Main d'œuvre, Machine, Milieu) et des 5 pourquoi. A retourner à Chomarats complété par le Fournisseur dans un délai de 2 semaines

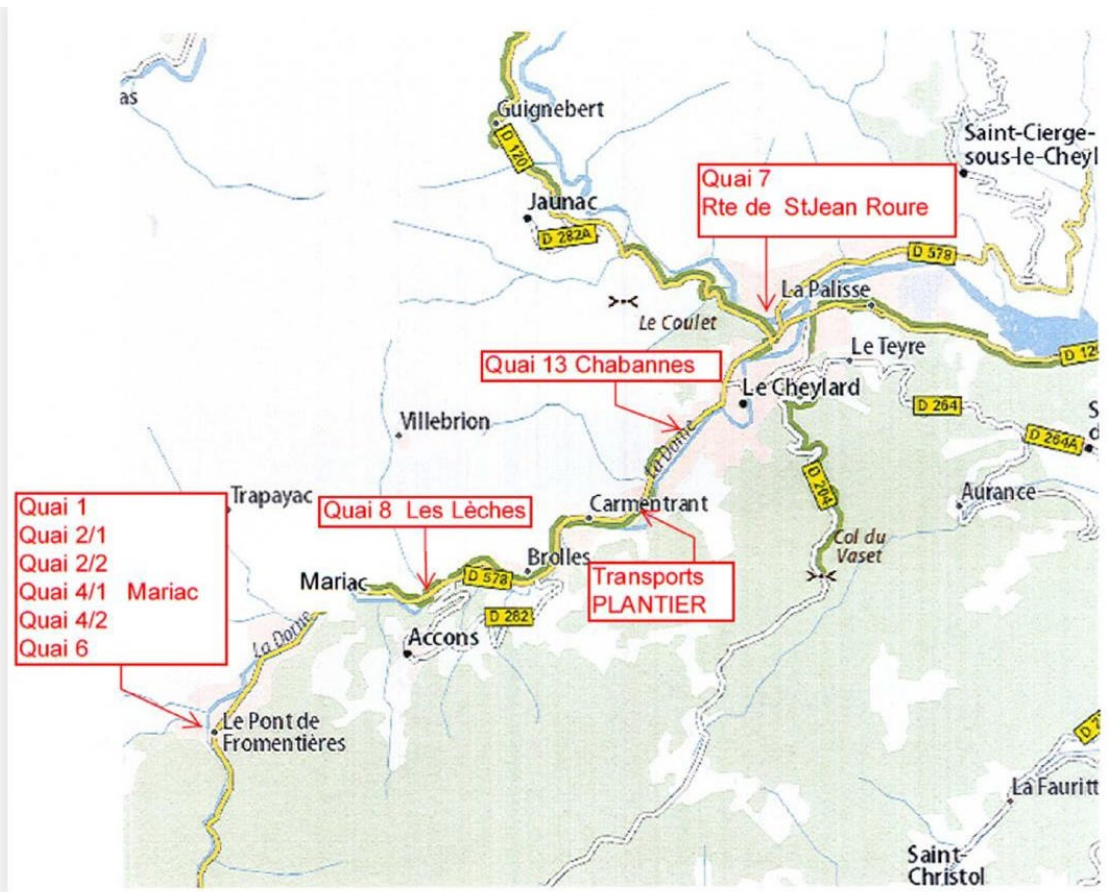
6 Liste des actions correctives ainsi que des délais de mise en place. A retourner à Chomarats complété par le Fournisseur dans un délai de 3 semaines

7 Actions préventives. A retourner à Chomarats complété par le Fournisseur dans un délai de 3 semaines

8 Clôture. Réservé à Chomarats

APPENDIX 03

UNLOADING INSTRUCTIONS & ACCESS MAPS



1-ACCESS MAP FOR THE CHOMARAT TEXTILES INDUSTRIES Site in CHABANNES



Restrictions on vehicle access to certain docks:

Semi-trailers are not authorized to access dock No. 1.
Departures from dock No. 1 must not be in the direction of Le Cheylard (Chemin des Teinturiers)

Unloading goods

Chemicals must be unloaded at dock No. 13
For other loading/unloading operations, please refer to the delivery note

Loading hazardous materials

Dock No. 1: for printing pastes (hazardous waste)
Platform No. 13: for other hazardous waste and hazardous materials.

2- RESPONSIBILITIES

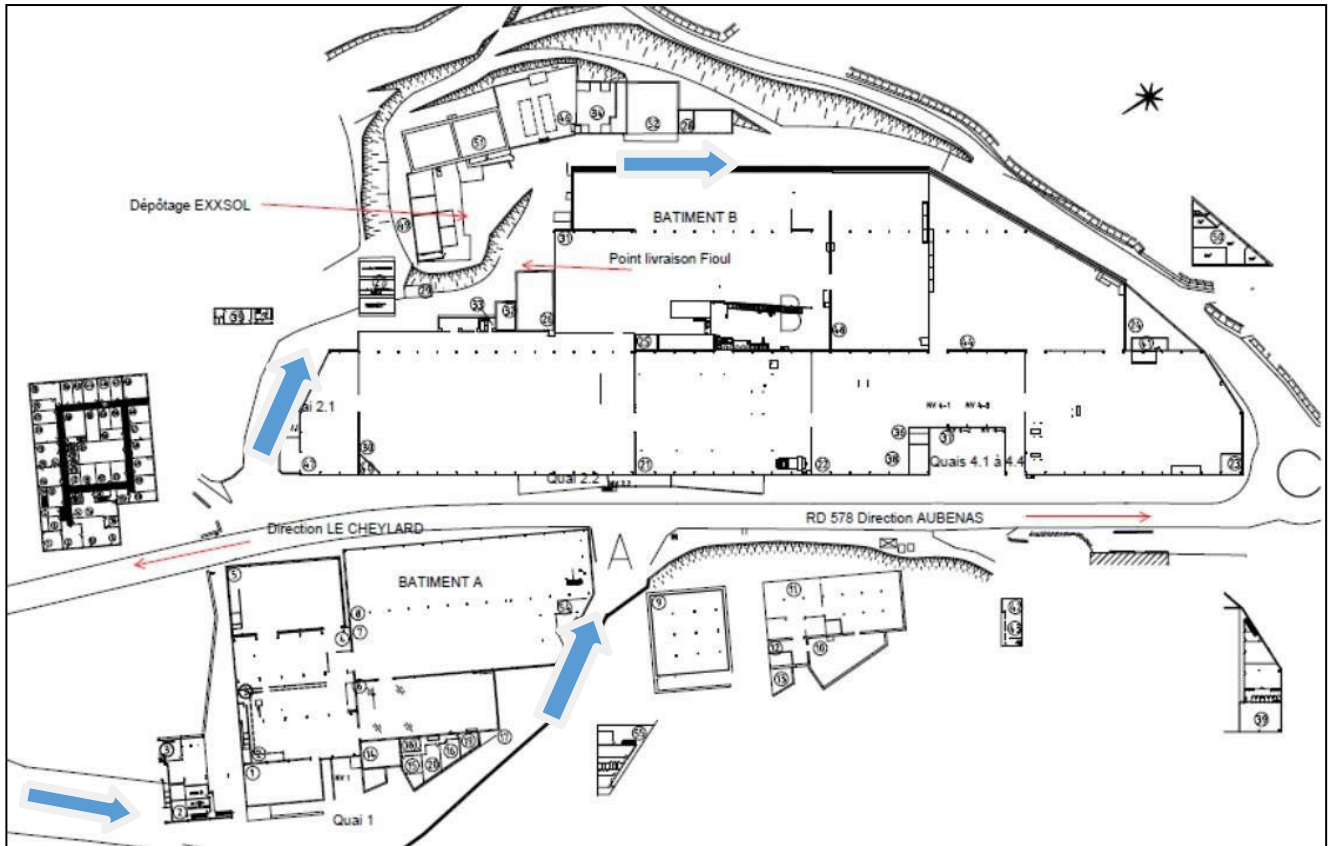
For all docks:

Suppliers: 04.75.29.81.65 or 04.75.29.81.66 / Warehousemen: 04.75.29.82.60 or 04.75.29.82.43

Unloading of chemicals: Warehousemen: 04.75.29.82.60 or 04.75.29.82.43

PROPANE unloading: Maintenance warehouseman Chabannes: 04.75.29.82.39 or 04.75.29.81.89

1- ACCESS MAP



 : Direction of HGV traffic

Restrictions on vehicle access to certain docks:

Vehicles that have unloaded at dock 2.1 or unloaded either EXXSOL or PROPANE must follow the traffic lane behind the building to the roundabout on the RD 578 to leave the company.

Unloading goods

For other loading/unloading operations, please refer to the delivery note

Loading hazardous waste

In the hazardous waste area next to the EXXSOL D60 unloading area

2- RESPONSIBILITIES

Docks 2-1 and 2-2: Supplier: 04.75.29.86.10 / Warehouseman: 04.75.29.87.42 / Physical Glass Flow Manager: 06.59.38.11.83

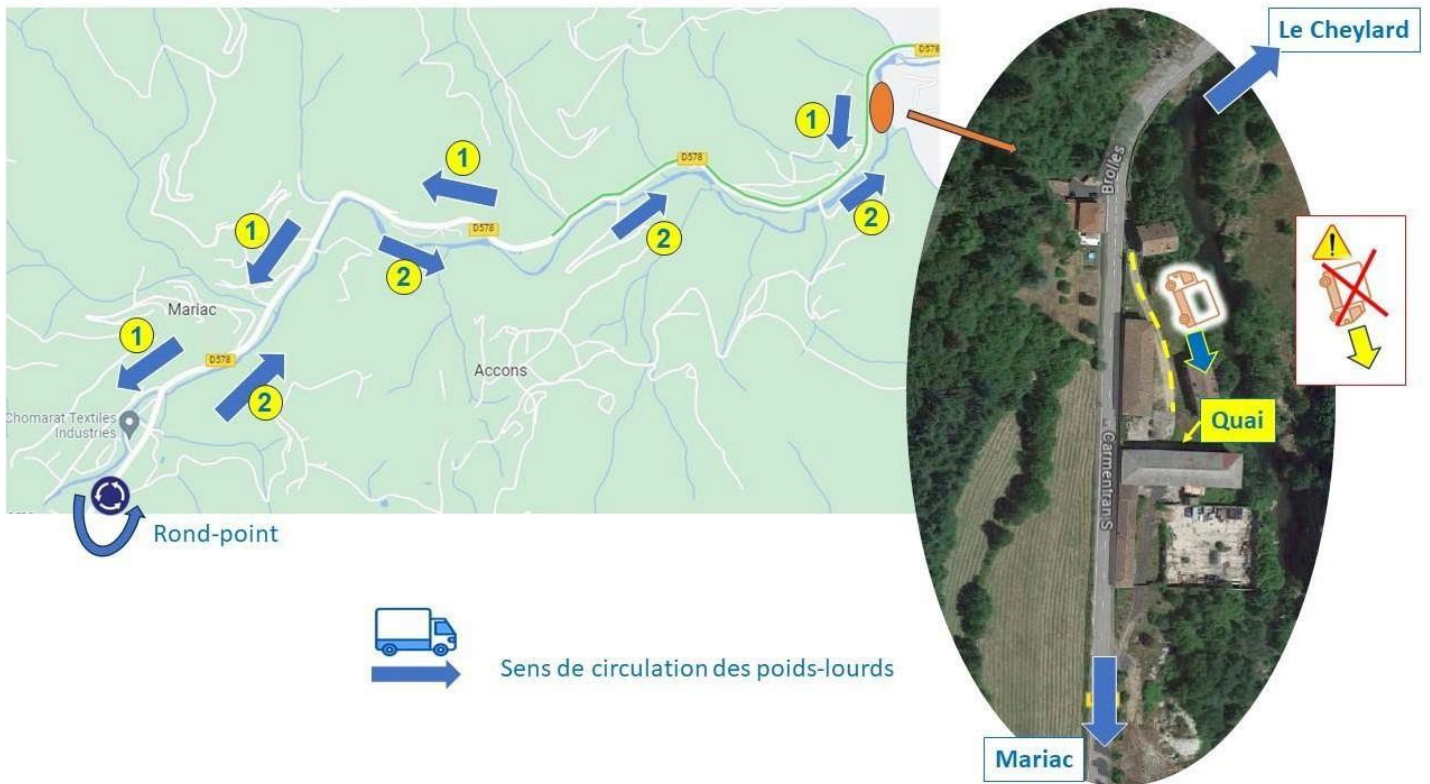
Docks 4-1 to 4-4: Warehouseman for remote stock: 07.61.71.15.01 / Physical Glass Flow Manager 06.59.38.11.83

Dock No. 1: Supplier: 04.75.29.86.35/Warehouseman:04.75.29.85.74/Physical Glass Flow Manager 06.59.38.11.83

EXXSOL D60 unloading and pumping: Construction Warehouseman:04.75.29.85.13/Physical Glass Flow Manager 06.59.38.11.83

PROPANE and Fuel unloading: Maintenance warehouseman: 04.75.29.85.84 or 04.75.29.85.68

1- ACCESS MAP



Sens de circulation des poids-lourds

Restrictions on vehicle access to certain docks:

To dock, vehicles must drive to the town of MARIAC and **make a U-turn at the roundabout** located in the town, around 4 km away, before backing up toward the site.

Unloading goods

For other loading/unloading operations, please refer to the delivery note

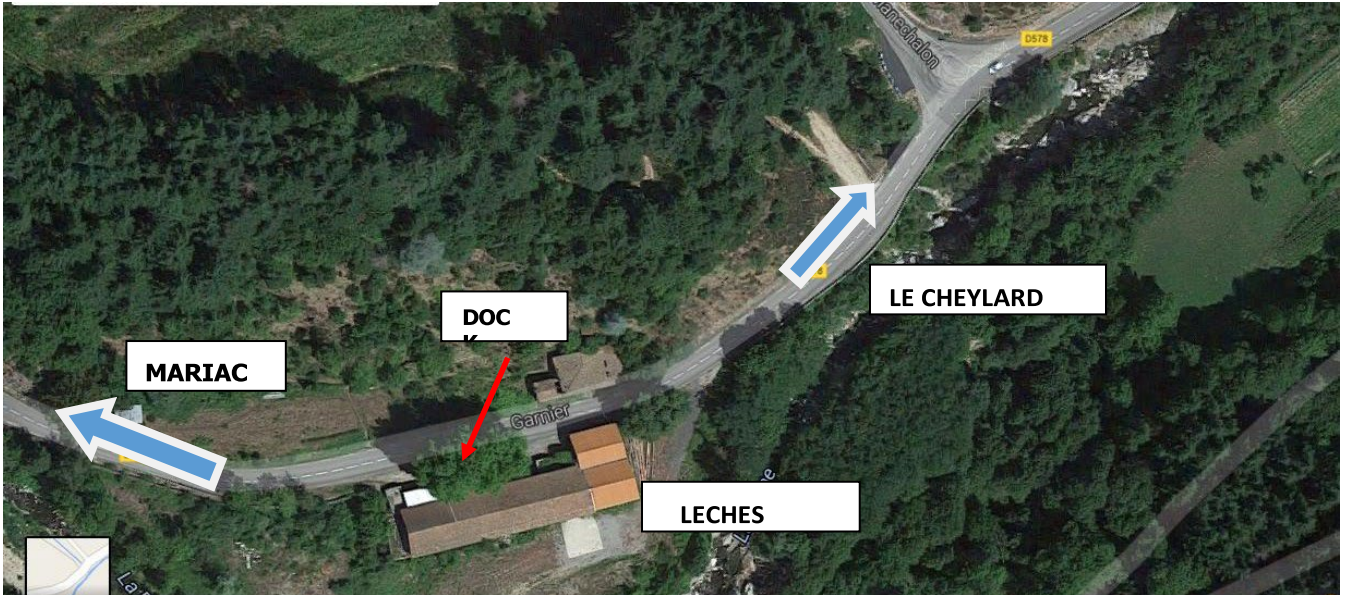
Please note: Dock opening times for deliveries and loading depend on the availability of the warehouseman.

2- RESPONSIBILITIES

"BROLLES" warehouseman: 07-61-71-15-01 PHYSICAL

GLASS FLOW MANAGER:06-59-38-11-83

1- ACCESS MAP



Direction of HGV traffic



Restrictions on vehicle access to certain docks:

To dock, vehicles must travel to the town of MARIAC and make a U-turn at the roundabout located in the town about 2 km away.

It is strictly prohibited to turn around at the "Villebrion" junction and back up to the dock.

Unloading goods

For other loading/unloading operations, please refer to the delivery note

Please note: dock opening times for deliveries and loading depend on the availability of the warehouseman.

2- RESPONSIBILITIES

"Les Lèches" warehouseman:07-61-71-15-01

PHYSICAL GLASS FLOW Manager:06-59-38-11-83