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## Supplier Quality Management

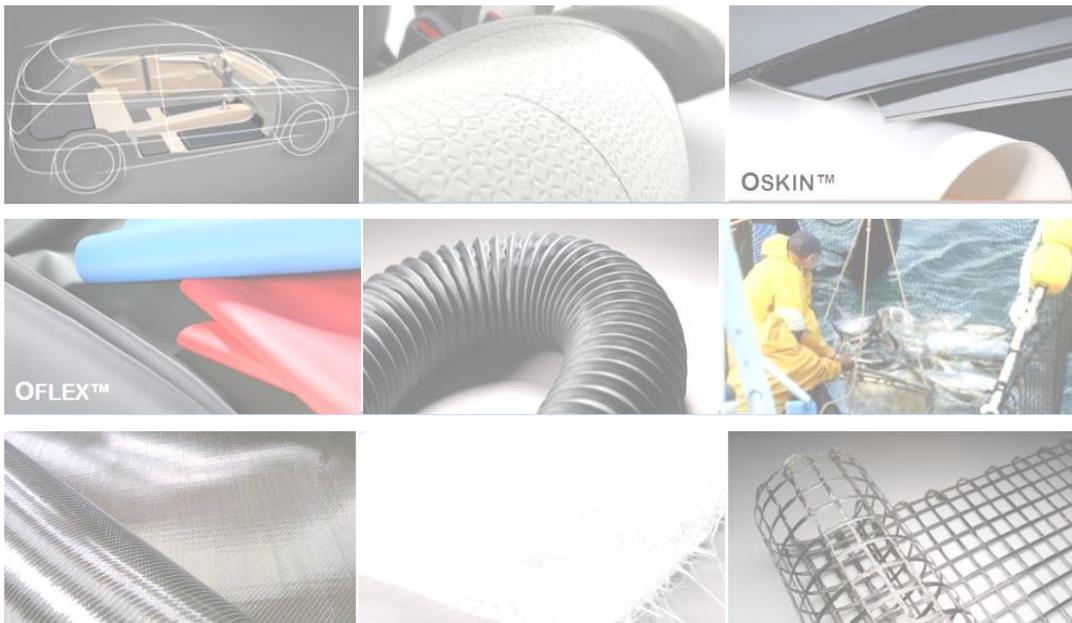
Our products must be of the requisite quality to satisfy the expectations of our customers. This is directly dependent upon the quality of the outsourced supplies or components used, which account for a majority of the cost price of the finished product.

The Chomarat group is therefore committed to working with its suppliers, taking fundamental actions to guarantee proper management of their development and manufacturing activities, promote continual improvement in their services and ensure that any failure events are dealt with promptly and effectively.

The

Quality Department is responsible for managing relations with suppliers. Its role is to ensure that the group's suppliers are fully familiar with and able to use all appropriate quality methods, processes and tools.

As such, we rely on the full commitment of our suppliers to meet our customers' expectations. It is in the interests of all concerned to be thorough and rigorous in everything we do, to ensure we remain competitive and to safeguard the future of both the Chomarat group and its suppliers.



	<b>Charte Qualité Fournisseurs Supplier Quality Charter</b>		
	S2000A-D006	Révision : 5	Motif de la révision : Rajout caractéristique sécurité et spéciale, cascade des exigences, prévention contre-façon

## I. GENERAL REQUIREMENTS

### QUALITY MANAGEMENT SYSTEM

The supplier is fully liable for the quality of products delivered to Chomarat. The purpose of an effective quality management system is to prevent and ensure rapid detection of any cases of non-conformity with specifications. It must ensure that the various steps in the problem resolution process are implemented within the allotted time. The supplier must actively propose measures to improve quality and services, and the Chomarat team stands ready to assist in this.

Our suppliers are required to have a quality management system that meets the current EN ISO 9001 standard.

## II. REQUIREMENTS FOR AUTOMOTIVE APPLICATIONS

For the automotive applications, a management system based on the ISO 16949 is wished.

The use of tools to reduce the risks of drift quality: FMEA method, monitoring plan and statistical process control is strongly recommended.

For the suppliers having no certification, a dispensation can be granted by Chomarat after check of the system in place by an audit for example.

## III. REQUIREMENTS FOR AERONAUTICAL APPLICATIONS

The orders for aeronautical application are identifiable by the presence of the term "aéro" in the name of the ordered raw materials.

The supplier has to implement a management system of the quality meeting the requirements of the standard EN9100 or the equivalent in agreement with Chomarat.

He has to integrate in particular the following requirements:

- Implement any action to warn, detect and remove any foreign body of the delivered product
- For the not standard products (except catalog), Realize a review of first article during the manufacturing of the first representative article including the check of all the parameters of conformity of the product and make validate this review to the customer.
- Make validate to the customer any modification product or process by proposing new reviews of first article.
- Make qualify by Chomarat any change of production site
- The supplier must keep the traceability material and process during all the life cycle of the project (to define for every article)

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- The supplier must keep the recordings proving the conformity of the product during all the life cycle of the project (to define for every article)
- The supplier must give the right of access to the customers and the statutory authorities in the convenient premises of all the sites, in any level of the supply chain, concerned by the order and in all applicable recordings
- The supplier commit to conform to the data sheet all the measured values in the control plan.

The supplier has to pass on these requirements in all the supply chain.

#### IV. ENVIRONMENTAL MANAGEMENT SYSTEM

The supplier must ensure that environmental resources are protected throughout the development and manufacture process. Therefore it must ensure by means of effective compliance with environmental legislative requirements in such manufacturing country following the guidelines of ISO 14001

The supplier must also ensure compliance with laws and directives (REACH, etc.) in force in the destination country to which supplies are shipped.

The supplier undertakes to comply with any other environmental directives issued by Chomarat or its customers, or to alert Chomarat immediately in the event that this is impossible.

#### V. SOCIAL CHARTER AND SUSTAINABLE DEVELOPMENT

##### Compliance with universal standards

The supplier must undertake to abide by the principles set forth in the 1998 ILO Declaration on Fundamental Principles and Rights at Work.

The standards of the code of good conduct of the SA8000 must be respected and ideally certified.

##### Relations with subcontractors

Respect for fundamental rights must be a crucial criterion when selecting suppliers and subcontractors. The supplier must require his own suppliers or subcontractors to respect fundamental principles and rights at work in their own activities.

#### VI. SUPPLIER SELECTION AND APPROVAL

Our aims are to:

- **Select** suppliers capable of meeting the Chomarat Group's requirements
- **Direct** continuous improvement measures with suppliers with the goal of attaining and maintaining the requisite level of performance
- **Exclude** suppliers incapable of meeting the Chomarat Group's requirements

##### APPROVAL

Before commencing a business relationship, the supplier is required to complete the *supplier approval questionnaire* attached hereto, and to return it to the Procurement Department within 15 days. The questionnaire results in the supplier being awarded an initial score. If the score is sufficiently high, the supplier will be admitted to Chomarat's list of approved suppliers. Answers must be clear and precise, proper justification must be provided for any refusal to answer, and all required documents must be submitted. All information received will remain confidential.

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The supplier becomes aware of this manual, which is a requirement mentioned in the order

## VII. SUPPLIER QUALITY ASSESSMENT

The supplier's quality performance is monitored. Annual results are sent to the supplier as the objectives for the following year. However, the supplier may request his assessment results at any time. Chomarat will send the assessment results to the supplier in the event of a significant fault or non-conformity.

Measuring performance indicators of quality suppliers must include:

Non quality rate (calculated by the ratio of non- quality costs on the turnover achieved supplier)

The rate of regularization of credit notes (amount of credit notes paid on the amount of credit notes required)

## VIII. QUALITY CLAIMS

***No changes may be made to the components and/or characteristics of approved materials without Chomarat's formal agreement after one or more test batches have been validated.***

The supplier will be informed of any claim by email with a 8D document . Claims may concern supplies delivered, products manufactured by Chomarat using the supplies, and also products delivered by Chomarat to its own customers and manufactured using the defective supplies.

The supplier must contact Chomarat's Quality Department within 48 business hours to implement immediate actions (sorting and screening, replacement, etc.) in agreement with Chomarat. In all cases, the supplier must secure his deliveries to prevent any interruptions in supply. If no response is received from the supplier within five days, the defective supplies may be destroyed by Chomarat at the supplier's expense. In order to encourage suppliers to take financial responsibility for any failure to honour their commitments, all costs arising from quality claims shall be borne by the supplier (sorting, screening, adjustments, returns, waste, delays, etc.).

A plan of preventive actions must be supplied under a maximum deadline of 15 days.

The Supplier necessarily has to indicate the deadlines of implementation of corrective actions and supply to Chomarat all the details concerning batches benefiting from corrective actions.

The supplier communicates the proofs of realization and efficiency of the realized actions

With agreement from Chomarat's Quality Department, a search for the causes of the incident may be conducted by a method other than that stipulated on the Incident Sheet (5M and 5 Whys). If the supplier works with another 8D template, he may be authorised to submit his results using his own document.

Any costs (e.g. manpower for sorting and screening, special transport and logistics operations, weekend work, machine shutdowns, fallback mode activation, etc.) arising from a supply disruption or non-conformity will be borne by the supplier responsible, based on applicable hourly rates and real costs for outsourced services.

## IX. PERMANENT IMPROVEMENT

The supplier undertakes to define and to implement action plans to improve the efficiency of his management system of the quality

To foster this process, the supplier facilitates the organization at request of Chomarat of technical visits or audits in his premises and he must lead corrective actions or of improvement recommended.

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## X. CONFIDENTIALITY

Contracting parties undertake to treat as confidential, for an unlimited period, any information of a commercial or technical nature which may come into their possession during the course of the business relationship.

## XI. DELIVERIES

Deliveries must in all cases be accompanied by a certificate of analysis (COA) bearing a reference to the specification validated.

This document must be supplied in one of the following ways:

- **Sent prior to delivery by email to the following address:**  
[cti.magasiniers@chomarat.com](mailto:cti.magasiniers@chomarat.com)
- **In paper format with the delivery itself**

Any goods not accompanied by this document will be refused and any additional costs incurred will be passed on to the supplier.

Supplies must be received in perfect condition, in the packaging agreed between the supplier and Chomarat, and must be correctly identified.

Chomarat Textiles Industries, 15 march 2017  
Quality Department